



**RENAULT**  
Passion for life

# Renault ZOE



# Simply revolutionary

Rediscover the pleasure of driving, whilst taking care of the environment around you. With cutting edge technology, an electric identity throughout and a pleasantly surprising range, join the electric revolution with the Renault ZOE.



**2008**

Initiatives to promote electric vehicles: various partnerships, presentation of a Scénic prototype powered by a fuel cell and the Z.E. Concept car (for Zero Emission)



**2011**

Renault announce they will produce the Twizy and begin taking orders. Production of Fluence Z.E and Kangoo Z.E also begins



**2014**

Formula E championship is established and Renault design the car used by all teams, the Spark-Renault SRT\_01E. The Renault Edams team wins the inaugural championship



**2015**

New, longer range version of ZOE is available, with a best in class range at the time



**2009**

Twizy concept is unveiled at the Frankfurt Motor show - Fluence Z.E, Kangoo Z.E and ZOE concepts unveiled also



**2012**

Production version of ZOE unveiled at Geneva motor show. Kangoo Z.E voted international van of the year



**2013**

ZOE becomes available to buy in the UK and boasts a number of world firsts:

- First mass produced electric vehicle with an NEDC driving range of over 130 miles\*
- First electric vehicle to be fitted with the Chameleon Charger that adapts to various power levels of charging
- First car to have specially designed Michelin Energy E-V Tyres fitted, offering low resistance when driving

\*NEDC: New European Driving Cycle, the European standard for emissions and consumption, is a method for measuring fuel consumption based on identical tests carried out on all types of vehicles in Europe, whether they are internal combustion, electric, or hybrid. It is therefore an objective test for comparing performance between models of various manufacturers but does not reflect real world range. There are two parts to the test. The vehicle is put on a roller bench and driven through the same urban cycle (cycle ECE-15) three times, followed by a single extra-urban cycle. The average of these four cycles gives the average NEDC range.











## Electric identity

A blue-tinted chrome diamond on a wide, black radiator grille, streamlined blue-tinted headlamps and transparent rear lights with concentric blue edges give the ZOE a strong electric identity.



## Effortless, clean styling throughout

The ZOE has the streamlined appearance of a coupé thanks to built in rear door handles, which have been branded with the designer's fingerprint. Discover an interior design that is peaceful and quiet.



# Technology and innovation



## Z.E. Connected Services

To keep you and your ZOE in sync, there are two Z.E. Connected Services available. These can be controlled using a smartphone or computer.\*

**My Z.E. Connect.** Remotely monitor your battery charging status.

**My Z.E. Interactive.** Remotely charge your battery, pre-condition your car so its at the desired temperature for when you get in and set a charging schedule.

\* 3 years free subscription of Z.E. Connect on all models and 1 year free subscription of Z.E. Interactive for Dynamique Nav and Dynamique Nav Rapid Charge. For compatible devices, please refer to <https://www.renault.co.uk/services/multimedia/bluetooth-compatibility.html>

## Renault R-Link

The Renault R - Link multimedia system delivers an enriched driving experience and is tailored to your ZOE. The intuitive and touch sensitive 7" screen is extremely easy to use and there are a range of apps dedicated to motoring available to purchase as well as the ability for Bluetooth audio streaming and hands-free calls.\*

\*For compatible devices, please refer to <https://www.renault.co.uk/services/multimedia/bluetooth-compatibility.html>  
\*\*DAB tuner standard on Dynamique Nav and Dynamique Nav Rapid Charge versions.



### ZOE driving range and charging points

You can easily view the current driving range, how efficient your driving is and also locate the nearest charging points.



### Multimedia

FM/AM/DAB tuner\*\*, connect devices via USB and AUX sockets or Bluetooth®.



### Touchscreen navigation system

Provided by TomTom® (12 months subscription to LIVE services from delivery).



### Voice control

Set your destination, call a contact or launch an application with voice control.



# Battery and charging

Just like the other models in the Renault Z.E. Range, the ZOE is fitted with a lithium-ion battery, offering great performance. It is very simple to charge, and can even be recycled at the end of its life.

Thanks to the Chameleon Charger that is fitted to the ZOE, the car is compatible with various power sockets and sources, providing you with a range of charging options.

## Where can I charge?

**1. Home.** For retail customers with off street parking, a Homecharger is fitted by Chargemaster and offers a 7kW charge that can fully charge the ZOE in 3-4 hours. This is where the majority of your charging will take place so that topping up the car can be effortlessly integrated into your daily routine.

**2. Destination.** There are already well over 3,000 public charging posts nationwide that can fully charge your car in 1-9 hours, depending on the power available. This type of charge is ideal for round trips, such as going to and from one destination.

**3. Pathway.** These appliances are placed at key locations such as motorway services and have a 43kW capacity. They are ideal for long journeys and can charge your ZOE to 80% in 30 - 60 mins depending on the version, allowing you to continue your journey easily.





# Wall-Box included

Renault has chosen Chargemaster to be our preferred Electric Vehicles Charging partner, through which we are able to take advantage of a government grant of up to 75% support. When a retail customer with a domestic address and off street parking buys a ZOE, a 7kW Homecharger will also be provided<sup>(1)</sup>, fully installed and able to charge a ZOE from flat-to-full in just 3-4 hours.<sup>(2)</sup>

## Key Benefits of a Chargemaster Homecharger

- Chargemaster Homechargers are fully tested by Renault and carry the Renault ZE Ready certification, ensuring these are perfectly compatible with your Renault ZOE
- The Homecharger has optimal weather resistance thanks to ABS injection moulding, meaning it is suitable for both indoor and outdoor use
- Key controlled access, so there's no risk of someone using your charger without your consent
- Ergonomic and discrete design
- Built-in communications module, enabling free access to the electrical consumption data<sup>(3)</sup> of your charger for 4 years after the installation date, via a dedicated web portal called chargevision

As long as you're a retail customer with off-street parking and modern household electrics, you're eligible<sup>(4)</sup> for your Wall-Box installation<sup>(4)</sup>

## Wall-Box installation - It's as simple as 1,2,3...

- Renault make Chargemaster aware of your Wall-box application request
- Chargemaster process your application and will contact you to discuss your household electrics and arrange an installation date with you
- A specialised Chargemaster installation engineer will be sent out to carry out the installation, normally within 2-3 weeks from completion of your application



## A little information about Chargemaster...

Chargemaster is the UK's leading provider of domestic charging solutions, having supplied over 18,000 domestic charging units to date in 12 European countries.

Chargemaster Homechargers are manufactured right here in the UK, at Chargemaster's modern manufacturing facilities. Chargemaster offers a comprehensive installation service with their team of experienced and qualified engineers, right across the UK. Once you have had your Chargemaster Homecharger installed, you will be able to apply for your POLAR Network Card, giving you access to the UK's largest public charging infrastructure, with over 3,000 charging points in key locations all across the country.



(1) Based on eligibility of the Renault wallbox included offer and meeting the qualifying criteria of the OLEV (Electric Vehicle Homecharge Scheme) subsidy of £500.00 (including VAT). Full Terms and conditions [http://www.chargemasterplc.com/index.php/terms\\_conditions/](http://www.chargemasterplc.com/index.php/terms_conditions/) (2) Based on a standard single-phase domestic installation, carried out by 1 man within a maximum of 6 man hours – cable run under 20 metres, no civil works and no electrical remedial work required, asbestos free site, working at normal height. Other costs may apply to a specific installation, which will be confirmed before any work is undertaken. (3) Indicative information – subject to transmission of data and O2 network coverage. (4) The key qualifying criteria for a subsidised homecharger is to prove ownership/primary use of an EV, live in a home with modern household electrical installation and have off-street parking and/or a garage. Finally you need to agree that you will not be claiming back the VAT on the installation and to have the charger's electrical consumption data monitored by OLEV for a period of 3 years from the date of installation. [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/418525/electric-vehicle-homecharge-scheme-guidance-for-customers-2015.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/418525/electric-vehicle-homecharge-scheme-guidance-for-customers-2015.pdf) Your vehicle must equally be on the approved plug-in car grant list - <https://www.gov.uk/plug-in-car-van-grants/eligibility>

# Will the ZOE suit my lifestyle?

At Renault we believe that the ZOE can be the perfect fit for a wide range of lifestyles, whether its for a daily city commute, multiple short runs to the local school or shops or even long leisurely drives. Don't just take our word for it, this is what some of our customers have to say as well.



Katie Garner

*"My experience of owning a ZOE has been great, I really couldn't have made a better choice. It fits the bill for everything I wanted but it has also been fun and it makes me feel cool and innovative too. The cheaper option of electricity vs petrol was appealing but the true tipping point for me was free parking for fully electric cars at my local train station. It was a financial no brainer - the 'no fee' for parking paid for half of the monthly car/battery payments. It's personally very satisfying to find a solution that makes financial, practical and environmental sense!*

*I use the car on the school run, generally running the children around to clubs and activities, to do shopping and to visit family and friends. We tend to use the car as a family at the weekend where distance will allow as I find it much nicer (and cheaper) to drive than my husband's car. The size, smoothness and quick response have made it perfect for parking in small spaces and negotiating my way up and down our very busy village high street. It's fun to be able to pull away and leave other vehicles still struggling with their gears and trying to get out of each other's way, I admit to feeling a bit smug."*



Harold Dermott

*"We were looking for a new second car and were bored with the conventional offerings. Like most people, many journeys we do are less than 30 miles. As an engineer, I know that petrol and diesel engine cars are ridiculously inefficient on these short journeys. We test drove several electric vehicles and loved the ZOE immediately: crisp styling, sat-nav, Bluetooth, good performance and excellent handling.*

*We have not been disappointed. The ZOE laps up every kind of journey, whether running around locally or 300 mile day trips. Running costs are negligible: there is no road tax, and using our home charger fuel costs are about 3p per mile and many public chargers are free.*

*Charging is clean and easy at both, and there are Rapid chargers on every motorway and most A roads, with the network expanding all the time. These chargers are awesome, charging the car in 20 to 30 mins, which means by the time you have used the facilities and had a coffee you are ready to leave.*

*We have already explored the wilds of the Lake District and the snowy Yorkshire moors in warm, refined, silence! For anyone thinking of buying a ZOE, we would say look beyond the fact that it is an electric car. The ZOE is an excellent car in its own right, which just happens to have all the advantages of an electric car as well."*



# How far can I go on one charge?

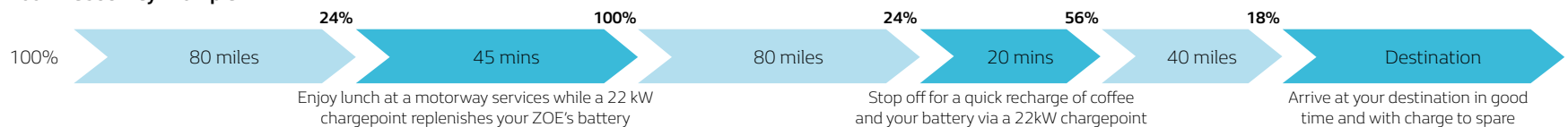
The NEDC range is a European method for measuring fuel consumption that allows for a fair comparison between models of various manufacturers. These tests however may not represent real life and that is why our technical team provides more realistic estimates for range, taking into account weather conditions. As you can see the range of the Renault ZOE is still very impressive and can probably get you further than you think and for less, with an average full charge only costing £1.56.<sup>†</sup>

	Expression Nav	Dynamique Nav	Real Life Scenario	Cost in Pence p/per mile <sup>†</sup>	Dynamique Nav Rapid Charge	Real Life Scenario	Cost in Pence p/per mile <sup>†</sup>
<b>Range</b>							
NEDC* (miles):	149	149	Manchester to Newcastle	1p	130	London to Nottingham	1p
Summer (miles):	106	106	Edinburgh to Carlisle	2p	93	Bristol to Exeter	2p
Winter (miles):	71	71	Belfast to Londonderry	2p	62	Cardiff to Gloucester	3p
<b>Charging times</b>	<b>Expression Nav/ Dynamique Nav</b>				<b>Dynamique Nav Rapid Charge</b>		
7kw	3-4 hours				3-4 hours		
22kw (80%)	60 mins				60 mins		
43kw (80%)	60 mins				30 mins		

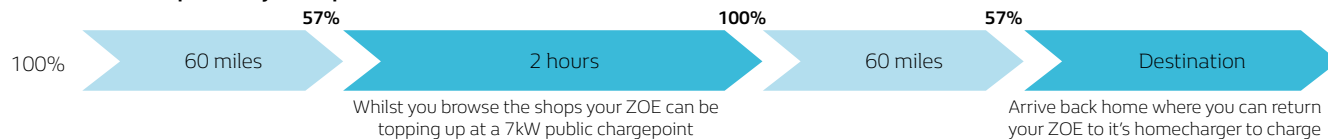
<sup>†</sup>Calculated using British Gas Standard domestic two rate tariff as of February 2016. Cost in pence per mile is calculated by dividing the cost of a full charge by the range. \*NEDC: New European Driving Cycle, the European standard for emissions and consumption, is a method for measuring fuel consumption based on identical tests carried out on all types of vehicles in Europe, whether they are internal combustion, electric, or hybrid. It is therefore an objective test for comparing performance between models of various manufacturers but does not reflect real world range. There are two parts to the test. The vehicle is put on a roller bench and driven through the same urban cycle (cycle ECE-15) three times, followed by a single extra-urban cycle. The average of these four cycles gives the average NEDC range.

## Different Journey / Charging Scenarios<sup>^</sup>

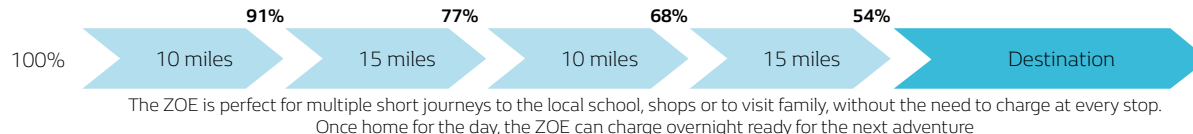
### 200 Mile Journey Example



### 120 Mile roundtrip Journey Example



### Short multiple journeys Example



#### KEY

- Driving Distance
- Charging Time

<sup>^</sup>For illustration purposes only and based on the summer driving range of ZOE Dynamique Nav





# Ready to join the electric revolution?

No fuss, zero CO<sub>2</sub> emissions\*, easy - these are all the things we love about Electric Vehicles and all the things that the Renault ZOE stands for. There are many benefits to owning a Renault ZOE, and the main ones are:

**Driving Pleasure.** The Renault ZOE provides a smooth, quiet driving experience, making it a joy to drive everyday. A lower centre of gravity is provided by the underfloor battery, which ensures good road handling.

**Flexible Charging.** The innovative and adaptable Chameleon Charger means you can make topping up your ZOE part of your daily routine at home, whilst also stopping off on longer journeys for a quick charge to get you to your destination.

**Wall-box included.** Our included 7kW Homecharger fully installed for retail customers with a domestic address and off street parking, means you can charge your ZOE completely from flat-to-full in just 3-4 hours. The wall-box installation process is simple as well thanks to our partnership with Chargemaster.

**Style.** We all want style in our lives, and the streamlined appearance and transparent rear lights are some of the features of the ZOE that will ensure you do.

**Truly Connected.** Z.E Connected services allows you to monitor your battery charge or switch the heating on to warm the car up, from the comfort of indoors via a smartphone or computer.

**Technology.** The Renault ZOE comes packed full of world firsts and technology that improves the whole driving experience.

**Ultra Low Running Costs.** Thanks to the Plug in Car Grant from the Government, ZOE customers are able to benefit from the full grant of 35% applied to the Total Retail Price, up to a maximum of £4,500. Also with an average charge from your Homecharger costing only £1.56 you will keep on saving money after purchase.

\*No CO<sub>2</sub> or regulated atmospheric pollutants produced while driving according to homologation cycle (NEDC).







# Standard features

## EXPRESSION NAV



AEROBASE - 15" wheel trims



Expression upholstery



### EXTERIOR STYLING

- 15" Aerobase wheel trims

### INTERIOR STYLING

- TFT dashboard display with driving style indicator

### DRIVING AND CONTROLS

- ABS with EBA (Emergency Brake Assist) and EBD (Electronic Brakeforce Distribution)
- Cruise control and speed limiter
- ESC (Electronic Stability Control)
- ETC (Electronic Traction Control)
- Keycard entry with push button Start/Stop function

### COMFORT AND CONVENIENCE

- Automatic climate control with one touch quick demist function
- Height and reach adjustable steering wheel
- Electric windows - front

### COMMUNICATION AND ON-BOARD TECHNOLOGY

- USB socket and AUX socket
- 4x20W Renault R-Link Multimedia system including 7" touch screen, TomTom LIVE navigation, FM tuner, Bluetooth audio streaming and hands-free calls, and voice control
- ECO mode function

### SAFETY AND SECURITY

- Driver and front passenger front and side airbags
- Z.E. Voice (low speed pedestrian warning)

### Z.E. SPECIFIC EQUIPMENT

- 7kW Z.E. ready domestic wallbox fitted at your home (exclusive to retail customers, subject to T&C's)
- Chameleon charger with a charging time of between 1 and 9 hours depending on power supply
- Heat pump
- 15" Michelin ENERGY E-V tyres
- Z.E. Connect (remote monitoring of battery charge and estimated range) 3 years's subscription free as standard for all versions. Renewal required after 3 years

# Standard features

## DYNAMIQUE NAV (additional equipment to Expression Nav)



AEROTRONIC - 16" alloy wheels



Dynamique upholstery



### EXTERIOR STYLING

- 16" Aerotronic alloy wheels

### INTERIOR STYLING

- Steering wheel - leather-covered

### DRIVING AND CONTROLS

- Handsfree keycard with push button Start/Stop function
- Automatic headlights and rain sensitive front wipers

### COMFORT AND CONVENIENCE

- Electric windows - rear

### COMMUNICATION AND ON-BOARD TECHNOLOGY

- 4x35W 3D sound Renault R-Link Multimedia system including 7" touch screen, TomTom LIVE navigation, DAB FM tuner, Bluetooth audio streaming and hands-free calls, and voice control
- Rear parking sensors
- Rear parking camera

### Z.E. SPECIFIC EQUIPMENT

- 16" Michelin ENERGY E-V tyres
- Z.E. Interactive (remote battery charging, remote preconditioning, and charge scheduling) 1 year subscription. Renewal required after 1 year



# Standard features

## DYNAMIQUE NAV RAPID CHARGE (additional equipment to Expression Nav)



AEROTRONIC - 16" alloy wheels



Dynamique upholstery



### EXTERIOR STYLING

- 16" Aerotronic alloy wheels

### INTERIOR STYLING

- Steering wheel - leather-covered

### DRIVING AND CONTROLS

- Handsfree keycard with push button Start/Stop function
- Automatic headlights and rain sensitive front wipers

### COMFORT AND CONVENIENCE

- Electric windows - rear

### COMMUNICATION AND ON-BOARD TECHNOLOGY

- 4x35W 3D sound Renault R-Link Multimedia system including 7" touch screen, TomTom LIVE navigation, DAB FM tuner, Bluetooth audio streaming and hands-free calls, and voice control
- Rear parking sensors
- Rear parking camera

### Z.E. SPECIFIC EQUIPMENT

- 16" Michelin ENERGY E-V tyres
- Chameleon charger with a charging time of between 30 mins and 9 hours depending on power supply
- Z.E. Interactive (remote battery charging, remote preconditioning, and charge scheduling) 1 year subscription. Renewal required after 1 year

# Colours



GLACIER WHITE <sup>(1)</sup>  
369



CALICO GREY <sup>(2)</sup>  
KNV



NEPTUNE GREY <sup>(2)</sup>  
KNR



DIAMOND BLACK <sup>(2)</sup>  
GNE



ZIRCON BLUE <sup>(2)</sup>  
RQG



ICEBERG BLUE <sup>(3)</sup>  
RPH



ARCTIC WHITE <sup>(4)</sup>  
QNC

(1) Non metallic paint  
(2) Metallic paint  
(3) Renault i.d. non metallic paint  
(4) Renault i.d. metallic paint

	Glacier White (369)	Calico Grey (KNV)	Neptune Grey (KNR)	Zircon Blue (RQG)	Diamond Black (GNE)	Iceburg Blue (RPH)	Arctic White (QNC)
Expression Nav	FOC	-	o	o	-	o	o
Dynamique Nav	FOC	o	o	o	o	o	o
Dynamique Nav Rapid Charge	FOC	o	o	o	o	o	o

FOC = Free of charge option    o = Optional    - = Not available    It should be noted that printing limitations do not permit the subtle paintwork shades on these pages to be shown with absolute accuracy.

# Experience your Renault ZOE to the max with our accessory packages

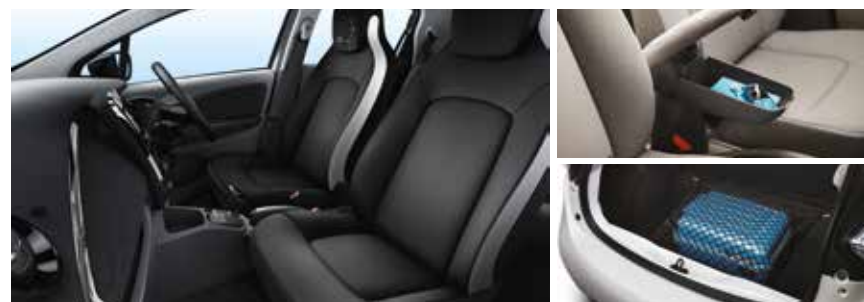
## PROTECTION PACK

Bootliner, alarm and door sill trim



## LUXE PACK

Rear head restraint, central armrest and boot net



## DELIVERY PACK

Premium mats and safety kit

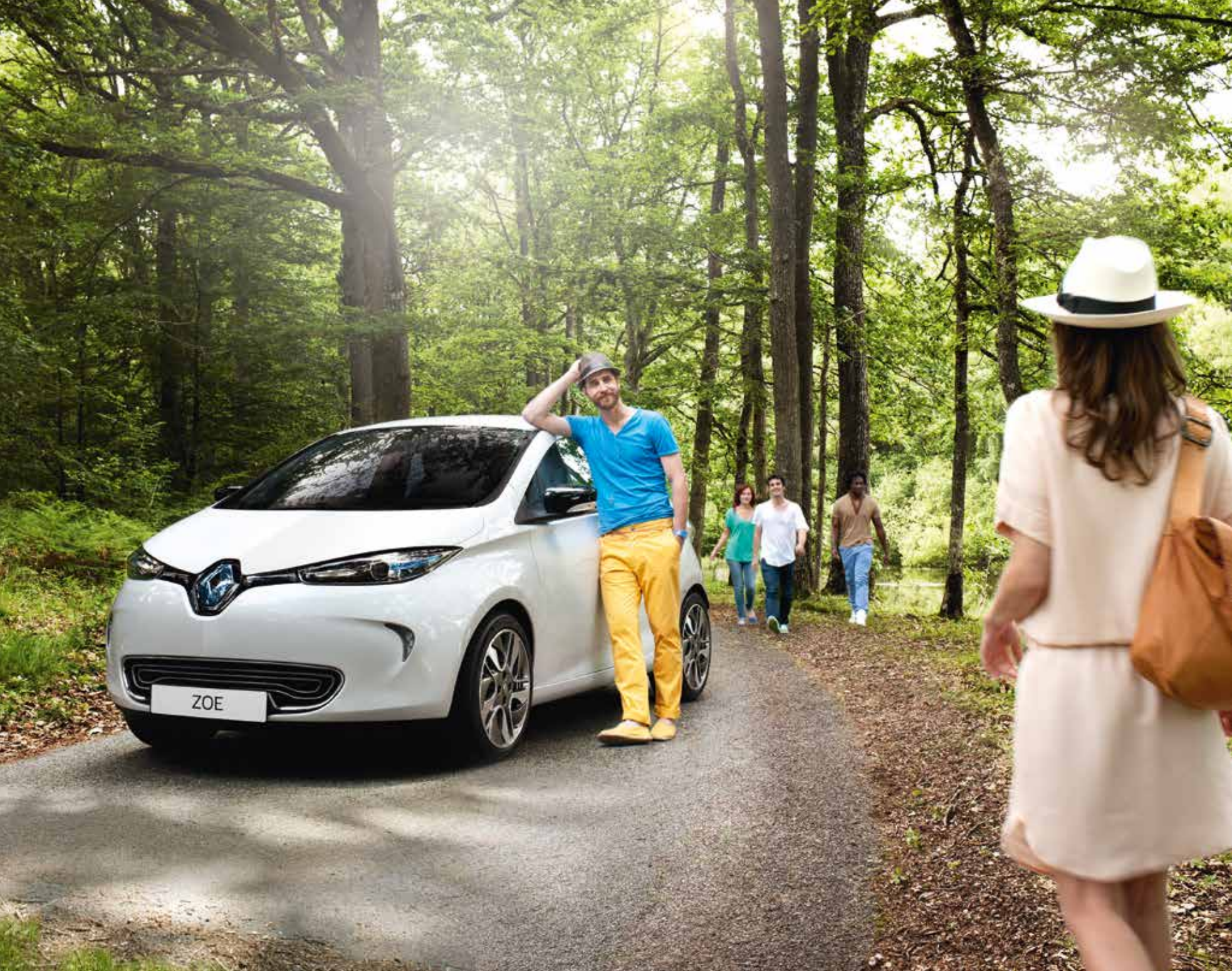


## PREMIUM DELIVERY PACK

Upgrade your delivery pack with the special Z.E. designed mats











# Purchase options

**We have created two ownership options to allow you to tailor how you buy your car.**

## HOW IT WORKS - BATTERY HIRE

This ZOE offering allows you to buy the vehicle and lease the battery, reducing the purchase price and providing maximum peace of mind.

- ✓ You only pay for what you need - we personalise your battery hire monthly payment to your requirements
- ✓ Battery performance guaranteed to at least 75% of original capacity, or we'll repair or replace it
- ✓ If you decide to sell your ZOE, your obligation will cease once the new owner takes over the agreement
- ✓ No worries - complete 24/7 roadside assistance, even if you run out of charge

For more detail about how the battery hire works please visit our website [www.renault.co.uk/ZOE](http://www.renault.co.uk/ZOE)

## PRICING

MODEL	Insurance group	Basic price (£)	Vat 20% (£)	Total retail (£)	Total retail price after <b>picg</b>	Manufacturer's RRP price after <b>picg</b> *
Expression Nav	15E	14,829.17	2,965.83	17,795.00	£13,295.00	£13,945.00
Dynamique Nav	17E	16,162.50	3,232.50	19,395.00	£14,895.00	£15,545.00
Dynamique Nav Rapid Charge	17E	16,579.17	3,315.83	19,895.00	£15,395.00	£16,045.00

\*Manufacturer's Recommended Retail Price Includes delivery to the dealer premises, number plates, a one-litre bottle of oil, 12 months government road fund licence (depending on CO<sub>2</sub> emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included. For more information contact your dealer.

## BATTERY HIRE

Monthly battery rental pricing, including VAT and assistance for all breakdowns:

ANNUAL MILEAGE	3,000	7,500	9,000	10,500	12,000
36M + contract Z.E. Flex	-	£70	£77	£85	£93
24M contract Z.E. Flex	-	£80	£87	£95	£103
36M contract Z.E. Access	£45	-	-	-	-
24M contract Z.E. Access	£55	-	-	-	-

ZE access battery hire agreement is based up to and not exceeding 3,000 per annum. The ZE flex battery hire agreement is based upon annual mileage figures. The mileage bandings above represent the most commonly requested distances. If you drive further than this, we will have a banding to suit you. Please ask your dealer for more details. Excess mileage is charged (inc. VAT) Z.E. Access 30p per mile, Z.E. Flex 7.5p per mile.





## HOW IT WORKS - FULL PURCHASE

In addition to ZOE (battery hire) we also offer the ZOE i which allows you to buy the vehicle and the battery.

- ✓ No on-going monthly payments, just one simple payment.
- ✓ No Mileage limit in the battery contract.
- ✓ Roadside assistance, breakdown only.
- ✓ Battery guarantee of 5 years / 60,000 miles (100,000 km), whichever comes first, this includes the battery performance guarantee to at least 70% of its original capacity.

For more detail about how full purchase works please visit our website [www.renault.co.uk/ZOE](http://www.renault.co.uk/ZOE)

## PRICING ZOE i

MODEL	Insurance group	Basic price (£)	Vat 20% (£)	Total retail (£)	Total retail price after <b>picg</b>	Manufacturer's RRP price after <b>picg</b> *
ZOE i Expression Nav	14E	18,995.83	3,799.17	22,795.00	£18,295.00	£18,945.00
ZOE i Dynamique Nav	16E	20,329.17	4,065.83	24,395.00	£19,895.00	£20,545.00
ZOE i Dynamique Nav Rapid Charge	16E	20,745.83	4,149.17	24,895.00	£20,395.00	£21,045.00

\*Manufacturer's Recommended Retail Price Includes delivery to the dealer premises, number plates, a one-litre bottle of oil, 12 months government road fund licence (depending on CO<sub>2</sub> emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included. For more information contact your dealer.

## HOW IT WORKS - PLUG IN CAR GRANT (PiCG)

In order to help reduce carbon emissions in the UK, the Government launched the Plug in Car Grant (PiCG) scheme in 2010. The scheme is managed by OLEV (Office for Low Emission Vehicles) who are a cross Government team within the Department for Transport. This scheme is split into three categories with varying support available. The Renault ZOE comes under category 1, which means it qualifies for the highest level of support - a grant of 35%, up to a maximum value of £4,500, towards the cost of a new ultra-low carbon car, which is provided to a consumer at the point of purchase. The grant is applied to the Total Retail Price which includes the Basic Price and the VAT (this excludes the delivery charge, first registration and any optional extras).



# Equipment and options

	Expression Nav	Dynamique Nav	Dynamique Nav Rapid charge
<b>SAFETY</b>			
ABS with EBD (Electronic Brake Distribution) and emergency brake assist	●	●	●
Child locking for rear doors	●	●	●
Cruise control and speed limiter	●	●	●
Electronic brake distribution (EBD)	●	●	●
Electronic stability control (ESC) with understeer control system (CSV) and (ASR) traction control	●	●	●
Front curtain airbags for driver and passenger	●	●	●
Front driver and passenger airbags	●	●	●
Front passenger airbag (disconnectable)	●	●	●
Height adjustable headrests on outer rear seats	●	●	●
Height adjustable 3-point front seatbelts with pretensioners	●	●	●
ISOFIX fittings on outer rear seats and front passenger seat	●	●	●
R.A.I.D. (Renault Anti Intruder Device) automatic door locking	●	●	●
Z.E. Voice (low speed pedestrian warning)	●	●	●
<b>COMFORT</b>			
Expression upholstery	●	-	-
Dynamique upholstery	-	●	●
Climate control air conditioning with temperature and humidity sensors	●	●	●
Driver and passenger sun visors	●	●	●
Electric front windows	●	-	-
Electric windows, (front and rear) with driver one-touch anti-pinch functionality	-	●	●
Height and reach-adjustable steering wheel	●	●	●
Hill start assist	●	●	●
Integrated headrests on front seats	●	●	●
Hands-free key card	-	●	●
Key card unlocking and ignition system	●	-	-
Leather steering wheel and gear lever knob	-	●	●
Moveable ashtray / storage	●	●	●
Rear parking sensors	-	●	●
Rear parking camera	-	●	●
Vanity mirror on driver and passenger sun visors	-	●	●
<b>VISIBILITY</b>			
Automatic headlights	-	●	●
Automatic wipers with rain sensors	-	●	●
Bi-halogen headlights	●	●	●
Electrically adjustable heated door mirrors	●	●	●
LED daytime running lights	●	●	●
<b>STORAGE</b>			
1.5 L bottle storage in the front doors	●	●	●
Centre console with storage	●	●	●
Glove compartment (7 L)	●	●	●
Pocket on back of passenger seat	-	●	●
<b>TECHNOLOGY</b>			
4x20W speakers	●	-	-
4x35W speakers with 3D sound and FM/DAB tuner	○	●	●
Carminat TomTom® navigation system	●	●	●
Hands free Bluetooth®	●	●	●
R-Link multimedia system: 7" touchscreen, TomTom® LIVE navigation, FM tuner, Bluetooth® audio streaming and hands-free calls, USB and AUX sockets, voice control, vehicle applications	●	●	●

	Expression Nav	Dynamique Nav	Dynamique Nav Rapid charge
<b>Z.E. - SPECIFIC EQUIPMENT</b>			
7kW Z.E. ready domestic wallbox fitted at your home (exclusive to retail customers)	●	●	●
Chameleon™ charger with a charging time of between 30 minutes and 9 hours depending on power supply <sup>(1)</sup>	-	-	●
Chameleon™ charger with a charging time of between 60 minutes and 9 hours depending on power supply <sup>(1)</sup>	●	●	-
Charging cable (Type 2 Mode 3) with Z.E. bag	●	●	●
Connectivity : All R-link applications including email, R-Link tweet, Renault assistance, and weather + TomTom® LIVE services (1 year subscription)	●	●	●
Eco-mode	●	●	●
Front charger socket (charging flap under the Renault logo)	●	●	●
Power saver, battery gauge and integrated mileage counter	●	●	●
Range OptimizEr system: Heat pump, bi-modal braking system and Michelin ENERGY E-V tyres <sup>(2)</sup>	●	●	●
TFT display with trip computer and driving style indicator	●	●	●
Z.E. Connect (remote monitoring of battery charge and estimated range) 3 years free as standard for all versions. Annual renewal required after 36 months	●	●	●
Z.E. Interactive (remote battery charging, remote preconditioning and charge scheduling) 1 year subscription	○	●	●
<b>EXTERIOR</b>			
15" Michelin ENERGY™ E-V tyres with 15" 'Aerobase' wheel trims	●	-	-
16" Michelin ENERGY™ E-V tyres with 16" 'Aerotronic' alloy wheels	○	●	●
Body coloured front door handles	●	●	●
Hidden rear door handles	●	●	●
Tyre repair kit	●	●	●
Z.E. Signature: Renault logos in blue chrome and rear Z.E. badge	●	●	●

	Expression Nav	Dynamique Nav	Dynamique Nav Rapid charge	Total retail price
<b>OPTIONS</b>				
<b>COMMUNICATION</b>				
4x35W speakers with 3D sound and FM/DAB tuner	○	●	●	£350.00
<b>TECHNOLOGY</b>				
Western European mapping	○	○	○	£110.00
Rear parking sensors with rear camera	-	●	●	£350.00
Connectivity + TomTom® LIVE 3 year subscription	○	○	○	£175.00
<b>Z.E. - SPECIFIC EQUIPMENT</b>				
Z.E. Connect: (remote monitoring of battery charge and estimated range) optional 3 year extension	○	○	○	£75.00
Z.E. Interactive (remote battery charging, remote preconditioning and charge scheduling) optional 3 year extension	○	○	○	£150.00
<b>EXTERIOR</b>				
16" Michelin ENERGY™ E-V tyres with 16" 'Aerotronic' alloy wheels	○	●	●	£400.00
17" Michelin tyres with 17" 'Tech Run' alloy wheels	-	○	○	£310.00
Metallic paint	○	○	○	£495.00
Metallic Renault i.d. paint	○	○	○	£595.00
Non-metallic Renault i.d. paint	○	○	○	£225.00
<b>SERVICE PLANS</b>				
Service Plan 3 yrs / 30,000 miles <sup>^</sup>	○	○	○	£429.00
Service Plan 4 yrs / 40,000 miles <sup>^</sup>	○	○	○	£639.00

	Expression Nav	Dynamique Nav	Dynamique Nav Rapid charge	Total retail price
<b>ACCESSORY PACKS<sup>†</sup></b>				
Occasional use EVSE Cable for 10 amp charging for domestic 3-pin plug	○	○	○	£550.00
Protection pack	○	○	○	£340.00
Luxe pack	○	○	○	£230.00
Delivery pack	○	○	○	£45.00
Premium delivery pack	○	○	○	£90.00
DAB digital radio	○	-	-	£240.00

● = Standard (therefore no cost) ○ = Optional - = Not available (1) 80% battery charge from a rapid-charge terminal (2) Not available with the 17" aluminium alloys <sup>^</sup>For further information please refer to inside back cover <sup>†</sup>Accessories pricing includes fitting

# Dimension diagrams



## BOOT VOLUME (litres)

Boot height under shelf	338
Boot with rear seat folded	1,225

## DIMENSIONED DRAWING (mm)

<b>A</b>	Wheelbase	2,588
<b>B</b>	Overall length	4,084
<b>C</b>	Front overhang	839
<b>D</b>	Rear overhang	657
<b>E</b>	Front track	1,511
<b>F</b>	Rear track	1,510
<b>G</b>	Overall width on moulding strips/with wing mirrors	1,730 / 1,945
<b>H</b>	Unladen height	1,562
<b>H1</b>	Unladen height with tailgate open	2,028
<b>J</b>	Unladen boot sill height	724
<b>K</b>	Ground clearance, laden	120
<b>L</b>	Cabin length	1,678
<b>M</b>	Front elbow width	1,384
<b>M1</b>	Rear elbow width	1,390
<b>N</b>	Front shoulder width	1,365
<b>N1</b>	Rear shoulder width	1,320
<b>P</b>	Front headroom at 14°	904
<b>Q</b>	Rear headroom at 14°	826
<b>Y</b>	Maximum boot entry width	941
<b>Y1</b>	Lower boot entry width	899
<b>Y2</b>	Interior width between wheel arches	1,037
<b>Z</b>	Boot opening height	685
<b>Z1</b>	Maximum loading length with rear bench seat folded	1,426
<b>Z2</b>	Height under shelf	622
<b>Z3</b>	Length of load behind seats	580

# Technical specification

	EXPRESSION NAV / DYNAMIQUE NAV	DYNAMIQUE NAV RAPID CHARGE
Approval types	AGVYA0	AGVYA0
Number of seats	5	5
<b>ENGINE</b>		
Engine type	5AGEN3	5AGEN2
Electric motor technology	Synchronous with rotor coil	Synchronous with rotor coil
EEC maximum power (kW/hp) / at maximum rpm	65(88) / 3,000 - 11,300	65(88) / 3,000 - 11,300
EEC peak torque (Nm) / at maximum rpm	220 / 250 - 2,500	220 / 250 - 2,500
<b>BATTERY</b>		
Technology	Lithium Ion	Lithium Ion
Total voltage	400	400
Number of modules / cells	12 / 192	12 / 192
On-board power (kWh)	22	22
Battery weight (kg)	290	290
<b>CHARGING</b>		
Chameleon™ Charger	Adaptable for single or three-phase power from 3 - 22 kW	Adaptable for single or three-phase power from 3 - 43 kW
	8-9hours	8-9hours
Charging time	3 kW (single phase 16a charge point) 7kW (single phase 32a found as domestic wall boxes or in public car parks) 22kW (3 phase 32a charge point found in public car parks) 43kW (3 phase 63a charge point found at motorway service stations)	3-4 hours 3-4 hours 60 mins (80%) 30 mins (80%)
<b>GEARBOX</b>		
Gearbox type	Gearbox with single-speed reduction gear bar	Gearbox with single-speed reduction gear bar
Number of forward ratios	1	1
<b>PERFORMANCE</b>		
Top speed (mph)	84	84
0-30 mph - 0-62 mph	4-13.5	4-13.5
<b>EEC FUEL CONSUMPTION Standard no. 93/116</b>		
NEDC <sup>(1)</sup> driving range (miles)	149	130 <sup>(2)</sup>
Likely driving range in suburban driving: winter season / warmer season (miles)	71/106	62/93
Standardized consumption (Wh/km)	146	146
CO <sub>2</sub> (g/km) <sup>(3)</sup>	0	0
Urban / extra-urban / mixed conditions (L/km) <sup>(3)</sup>	0 / 0 / 0	0 / 0 / 0
<b>STEERING</b>		
Assisted	Yes (electric)	Yes (electric)
Turning circle between kerbs (m)	10.56	10.56
Number of steering wheel turns	2.73	2.73
<b>AXLES</b>		
Front/rear axle types	Pseudo McPherson / Torsion beam rear axle	Pseudo McPherson / Torsion beam rear axle
Ø front/rear anti-roll bars (mm)	23 / 25	23 / 25
<b>WHEELS AND TYRES</b>		
Standard wheel rims (")	15" (Expression) : 16" (Dynamique)	16" (Dynamique)
Tyre dimensions	MICHELIN ENERGY™ E-V tyres: 185 / 65 R15 and 195 / 55 R16	MICHELIN ENERGY™ E-V tyres: 185 / 65 R15 and 195 / 55 R16
<b>BRAKING</b>		
Continental TEVES ABS	Yes	Yes
Emergency Brake Assist (EBA)	Yes	Yes
Electronic brake force distribution	Yes	Yes
ESP with UCL	Yes (+ASR)	Yes (+ASR)
Front: solid disc (SD), ventilated disc (VD) Ø (mm)	Ventilated disks, 258	Ventilated disks, 258
Rear: drum (D), solid disc (SD), ventilated disc (VD) Ø (mm)	9" drum	9" drum
Parking brake	Manual	Manual
<b>AERODYNAMICS AND CAPACITY</b>		
SCx	0.75	0.75
Fuel tank (L)	0	0
<b>WEIGHT (kg)</b>		
Unladen kerb weight	1,468	1,468
Unladen kerb weight on front / rear	871 / 597	871 / 597
Max. gross vehicle weight (GVW)	1,943	1,943
Within the max. allowable front/rear GVW	1,023 / 920	1,023 / 920
Payload (PL) (Expression model with no options / Dynamique Zen and Dynamique Intens with all options)	140 / 60	140 / 60
Max. braked / unbraked towing weight	Not allowed / Not allowed	Not allowed / Not allowed

(1) NEDC: New European Driving Cycle, the European standard for emissions and consumption, is a method for measuring fuel consumption based on identical tests carried out on all types of vehicles in Europe, whether they are internal combustion, electric, or hybrid. It is therefore an objective test for comparing performance between models of various manufacturers but does not reflect real world range. There are two parts to the test. The vehicle is put on a roller bench and driven through the same urban cycle (cycle ECE-15) three times, followed by a single extra-urban cycle. The average of these four cycles gives the average NEDC range. (2) The official NEDC driving range is 124 miles with 17" wheels. (3) Fuel consumption and emissions measured in accordance with applicable regulations.



# Renault services

## 4 Years Renault Z.E. warranty and Renault Assistance

Your vehicle is covered by a warranty package for up to 4 years/100,000 miles (whichever comes first). The first 2 years are unlimited mileage, followed by a further 2 years up to 100,000 miles. Your dealer is able to repair or replace, without charge, parts that are found to have a material or assembly defect that is recognised by Renault. The paintwork warranty runs for a period of 3 years and the anti-corrosion warranty for a period of 12 years.

Should you need it, we'll provide emergency roadside repairs or tow you to the nearest Renault Z.E. dealer. This service is available 24 hours a day, every day of the year. Renault Assistance Cover provided from months 0 to 48 includes, assistance at the roadside and home, national recovery, onward travel with European cover from months 0 to 36 only. Cover includes mechanical or electrical defects covered by the warranty.

For Z.E. vehicles with a Battery Hire Contract the Renault Assistance cover is linked to the period of the Battery Hire Contract with RCI Financial Services Ltd.

## Servicing options

A Renault Service plan allows you to budget for the future cost of your routine servicing. It really is the hassle-free way to take care of your Renault. There are many benefits to a Renault Service plan.

- Inflation-proof servicing - You know exactly what you'll pay and there are no hidden costs
- Full peace of mind - No matter where life takes you, we'll be there
- Renault expertise - Our highly trained technicians know your Renault inside out

We have a range of service plans to meet the needs of practically all of our customers\*; the two most popular being our 3 year/30,000 miles plan available at £429\* and 4 year/40,000 miles available at £639\*. Speak to your Renault dealer for more information on these plans or a price for an age and mileage profile that best meets your needs.

## Finance options\*\*

There are a wide variety of ways in which the purchase of a new vehicle can be financed. Renault Finance offers all of them, so whether you're a fleet buyer or private buyer, Renault Finance is ideally placed to tell you which plan or combination of plans best suits your needs and circumstances.

## Renault car insurance option<sup>1</sup>

A car as well designed as your Renault deserves an insurance policy to match. Renault Insurance comes with a 5 Star Defaqto<sup>^</sup> rating and has been specifically created to provide superb protection for you and your car. In addition to a very competitive premium, Renault Insurance also includes: Renault approved parts fitted in Renault Accident Repair Centres, protecting your 12 year anti-corrosion warranty; repairs guaranteed for 3 years; a courtesy car for the duration of any repairs - subject to availability when you use an approved repairer; payment by instalments - subject to status.

## Renault car insurance:

0330 102 8834<sup>†</sup>

[www.renaultcarinsurance.co.uk](http://www.renaultcarinsurance.co.uk)

Lines are open Monday - Thursday 8.30am - 7.30pm,  
Friday 9am - 6pm, Saturday 9am - 5pm.

## Customer relations

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on 0344 3350000 (Mon-Fri 9.00am to 5.30pm, except Weds 10.00am to 5.30pm. Closed on Bank Holidays). You can also visit our website [www.renault.co.uk](http://www.renault.co.uk) Or write to us at: Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.



All vehicles are provided with 4 years' warranty and Renault Assistance as standard. For warranty exclusions refer to Terms & Conditions. For full Renault Warranty Terms and Conditions visit [www.renault.co.uk/warranty](http://www.renault.co.uk/warranty). For Renault Assistance Terms and Conditions visit [www.renault.co.uk/assistance](http://www.renault.co.uk/assistance). \*The Service plan offer is available at participating dealers only. Vehicle must be ordered between 1st January 2016 and 30th June 2016 and registered in 2016. The Renault Service Plan covers the manufacturer's minimum maintenance programme requirements for the term of the plan purchased (refer to the Warranty and Service sheet in the Handover Document wallet for details). The plan ends when you reach the age or mileage limit (whichever comes first). Services must be carried out in line with the manufacturer's minimum maintenance programme requirements and servicing intervals within +/- 1 month or 1,000 miles of the service interval and can only be carried out at a Renault Approved outlet. Service plans do not cover wear and tear items such as (but not limited to) tyres, wiper blades or brakes. To qualify you must order and purchase the Service plan from a Renault Approved outlet before the first service or within the first 12 months (whichever comes first). Cannot be part exchanged, refunded or transferred. \*\*Finance provided by Renault Finance Ltd, P.O. Box 149, Watford, WD17 1FJ. Guarantees and indemnities may be required. You must be at least 18 and a UK resident (excludes Isle of Man and Channel Islands) to apply. Subject to status, terms and conditions apply. †Calls to 0330 numbers are free if used as part of your inclusive mobile minutes and are charged at local rates from landlines. ^Defaqto is an independent researcher of financial products. Renault Insurance is provided by Original Insurance Services Ltd, registered in England and Wales No. 05686831 at Batchworth House, Church Street, Rickmansworth, Hertfordshire, WD3 1JE and is authorised and regulated by the Financial Conduct Authority. It is underwritten by Allianz Insurance plc, registered in England No. 84638 at 57 Ladymead, Guildford, Surrey, GU1 1DB. Allianz Insurance plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No. 121849). Renault UK Limited (company number 82932), registered at The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.

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Renault are part of “Go Ultra Low”, the new Government-backed campaign promoting the purchase and use of ultra low emission vehicles by private consumers as well as commercial and fleet vehicles.

This campaign is unique. It is a jointly funded partnership between government and five leading global vehicle manufacturers, all committed to delivering great vehicle performance and lower emissions. Renault is proud to be part of this campaign. It is a proactive approach to raise awareness of the fantastic innovations on our roads today and innovation is at the heart of the automotive industry.

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Renault recommends 


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